

Today's date \_\_\_\_\_

Referred by \_\_\_\_\_

## Credit Harassment Client Questionnaire

### CLIENT INFORMATION

Full Name \_\_\_\_\_

Date of Birth \_\_\_\_\_ Social Security Number \_\_\_\_\_

Phone Number \_\_\_\_\_

Email Address \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_

ZIP Code \_\_\_\_\_

**Did you receive any letters from anyone trying to collect a debt from you in the past 12 months?**

YES \_\_\_ NO \_\_\_

**Did you receive any calls from anyone trying to collect a debt from you in the past 12 months?**

YES \_\_\_ NO \_\_\_

**Have you received any phone calls after 9:00pm at night or before 8:00am in the morning?**

YES \_\_\_ NO \_\_\_

Creditor/ Collector Name: \_\_\_\_\_

Range of dates/months when occurred: \_\_\_\_\_

At what times exactly: \_\_\_\_\_

Number of calls at these times: \_\_\_\_\_

**Did the SAME creditor call you five (5) or more times in one (1) day? YES \_\_\_ NO \_\_\_**

**Did you tell them you could not pay? YES \_\_\_ NO \_\_\_**

**Did they continue calling anyway? YES \_\_\_ NO \_\_\_**

**Did you tell them to stop calling you? YES \_\_\_ NO \_\_\_**

**Did they continue calling anyway? YES \_\_\_ NO \_\_\_**

Creditor/ Collector Name: \_\_\_\_\_

Range of dates/months when occurred: \_\_\_\_\_

Number of calls in one day: \_\_\_\_\_

Number of days more than 5 calls per week: \_\_\_\_\_

**Did they call you on your cell phone? YES \_\_\_ NO \_\_\_**

**Did you tell them not to call your cell phone? YES \_\_\_ NO \_\_\_**

**Did they continue to call your cell phone after that? YES \_\_\_ NO \_\_\_**

Creditor/ Collector Name: \_\_\_\_\_

Range of dates/months when occurred: \_\_\_\_\_

Number of calls: \_\_\_\_\_

**Did they call you at your place of employment?** YES \_\_\_ NO \_\_\_  
**Did you tell them not to call you at your place of employment?** YES \_\_\_ NO \_\_\_  
**Did they call you after that?** YES \_\_\_ NO \_\_\_  
Creditor/ Collector Name: \_\_\_\_\_  
Range of dates/months when occurred: \_\_\_\_\_  
Number of times called at work: \_\_\_\_\_  
Did they tell a coworker about your debt? YES \_\_\_ NO \_\_\_  
What did they say? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Did they contact you after you were represented by an attorney and before you filed bankruptcy?** YES \_\_\_ NO \_\_\_  
**Did you give them your attorney's contact information?** YES \_\_\_ NO \_\_\_  
**Did they call after that?** YES \_\_\_ NO \_\_\_  
Creditor/ Collector Name: \_\_\_\_\_  
Number of times called: \_\_\_\_\_  
Name of Attorney and date retained: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Have any calls been harassing?** YES \_\_\_ NO \_\_\_  
(Examples: bad language, yelling, threatening criminal action)  
Creditor/ Collector Name: \_\_\_\_\_  
Range of dates/months when occurred: \_\_\_\_\_  
Number of harassing calls: \_\_\_\_\_  
What did they say? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Did they call your friends or family?** YES \_\_\_ NO \_\_\_  
**Did they tell them about your debt?** YES \_\_\_ NO \_\_\_  
Creditor/ Collector Name: \_\_\_\_\_  
Who did they call? \_\_\_\_\_  
Range of dates/months when occurred: \_\_\_\_\_  
Number of times they called: \_\_\_\_\_  
What did they say? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**What else would you like to tell us:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_